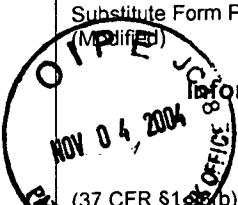


Substitute Form PTO-1449 (Modified)  Information Disclosure Statement by Applicant (Use several sheets if necessary) (37 CFR § 1.88(b))	U.S. Department of Commerce Patent and Trademark Office	Attorney's Docket No. 13906-114P01	Application No. 60/478,349
	Applicant Peter Gernold		
	Filing Date June 16, 2003	Group Art Unit	

**U.S. Patent Documents**

Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
/LH/	AA	US-6,289,337 B1	09-2001	Davies et al			
/LH/	AB	US 2004/0044729 A1	03-2004	Foerg et al			

**Foreign Patent Documents or Published Foreign Patent Applications**

Examiner Initial	Desig. ID	Document Number	Publication Date	Country or Patent Office	Class	Subclass	Translation	
							Yes	No

**Other Documents (include Author, Title, Date, and Place of Publication)**

Examiner Initial	Desig. ID	Document
/LH/	AC	Chambers, B. et al, "Customer Relationship Management, The New Battlefield for Workflow," Document World, IMC, Amstelveen, NL, vol. 4, no. 4, July 1999, XP009020464.
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/LH/	AE	Hill, J. et al, "Data Transformation: Key to Information Sharing," Gartner Group Strategic Analysis Report, September 19, 1998, pp. 1-60, XP 002223428.
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Examiner Signature /Leon Harper/	Date Considered 03/31/2008
EXAMINER: Initials citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.	